

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room TW-A325  
Washington, DC 20554

June 28, 2002

Dear Ms. Dortch,

As mandated by the Federal Communications Commission (FCC), Office of the Deaf and Hard of Hearing (ODHH) has maintained a log of all consumer complaints that allege a violation of the federal minimum standards for Telecommunications Relay Services and is providing you with a report and summary to file with the FCC. Please find attached the annual complaint log for State of Washington and a summary, which indicates the number of complaints, received by ODHH ending May 31, 2002.

Should you have any questions concerning this summary or report log, please contact our designated FCC contact person, Robert Lichtenberg, at 360-902-8000 TTY/V.

Best Regards,

Best Regards,

G. Leon Curtis  
Director

Steven C. Peck  
FCC Compliance Officer

Enclosures:

Attachment #1 - Annual Log of Consumer Complaints for period of June 1, 2001 – May 31, 2002

Attachment #2 - Annual Summary Log for period of June 1, 2001 – May 31, 2002

Attachment #3 – Annual Tally Report for period of June 1, 2001 – May 31, 2002

Attachment #4 – Sample Washington Complaint Form

Enclosed: 3.5 diskette with files in Word doc format

CC:

Tim Brown, HRSA/DSHS  
Robert Lichtenberg, ODHH  
Kristen Russell, WUTC  
Mark Tauscher, Sprint  
Erica Myers, FCC

